

# STEP 1

## FILL

Fill your hot tub by placing the hose in your primary filter (the filter with the grate covering the pipe).

Water must be 85°F before proceeding to step 2.

Drain and refill your hot tub water every 4 months (or as needed).

### MY HOT TUB HAS



### LITRES OF WATER

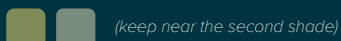


# STEP 2

## BALANCE WATER

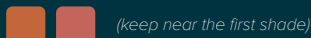
Test your water for pH and total alkalinity using the test strips provided. Adjust your water accordingly and retest.

*Alkalinity 100 - 120ppm*



*(keep near the second shade)*

*pH 7.2 - 7.5*



*(keep near the first shade)*

*\*Make sure pump 1 is running on high speed when adding chemicals. Run all pumps and leave the cover open for 20 minutes after adding chemicals\**

**Add no more than 3 capfuls of pH Down or Alka Up in a 20 minute period**

- **Raise alkalinity if required using Jacuzzi® Alka Up**  
1 tablespoon of Alka Up per 1,000L will raise alkalinity approximately 10ppm
- **Lower alkalinity if required using Jacuzzi® pH Down**  
1 tablespoon of pH down per 1,000L will lower alkalinity approximately 10ppm
- **Lower pH if required using Jacuzzi® pH Down.**  
Add 1 capful of Jacuzzi® pH down, retest and repeat as necessary.
- **Raise pH if required using Jacuzzi® pH Up.**  
Add 1 capful of Jacuzzi® pH Up, retest and repeat as necessary. Jacuzzi® pH Up can be purchased from [www.hottubstore.ca](http://www.hottubstore.ca)

# STEP 3

## SHOCK & CHLORINE

Add 1 capful of Jacuzzi® Spa Shock and run all pumps on high speed for 20 minutes with the cover open.

Add 1 tablespoon of Jacuzzi® Chlorine Granules per 1,000L of water and run all pumps on high speed for 20 minutes with the cover open.

Attach a Zorbie® near the filter. Be sure to never squeeze your Zorbie®.

# STEP 4

## CONDITION WATER

Add 6 capfuls of Jacuzzi® Ultra Spa.

Add 60mL of Jacuzzi® Stain & Scale per 1,000L of water and run all pumps on high speed for 20 minutes with the cover open.

If applicable, assemble and add the Nature<sup>2</sup> Mineral® Cartridge (to the primary filter).

# STEP 5

## SPA SOLUTION®

Once the water is balanced and your hot tub is 85°F or hotter, pour the entire bottle of Spa Solution® around the hot tub and run all pumps on high speed for 20 minutes with the cover open.

For troubleshooting, support and service visit our help center online.  
[www.wellnessshop.ca/service](http://www.wellnessshop.ca/service)



WELLNESS SHOP

**Jacuzzi®**



## AFTER EACH USE

### TURN AIR VALVES OFF

- Add ½ cap of Jacuzzi® Spa Shock per person (per 20 minutes) and run pump 1 on high speed for 20 minutes with hot tub cover open.
- **Test at least twice weekly to ensure chlorine always remains at 3ppm.**
- It may be necessary to add chlorine after using the hot tub in order to maintain 3ppm. With frequent testing you can significantly decrease the amount of chlorine you use.

## WEEKLY

1. Thoroughly rinse the filters with a Filter Flosser® to remove debris.
2. Test and balance alkalinity and pH.
3. Add 30mL of Jacuzzi® Stain & Scale per 1,000L of water.
4. Use 1-2 capfuls of Jacuzzi® Spa Shock. Run pump 1 on high speed for 20 minutes with the cover open. Add 2 tablespoons of Jacuzzi® Chlorine Granules and run pump 1 on high speed for 20 minutes with the cover open. Retest and adjust as needed.
5. Add 2 capfuls of Jacuzzi® Ultra Spa water conditioner.

## MONTHLY

- Clean the filters by soaking for 12 hours in Jacuzzi® Cartridge Cleaner or fully spray filters with Aqua Magic® Cleaner and let soak for 15 minutes. Thoroughly rinse filters with Filter Flosser®.
- Replace the Zorbie® when it begins to sink ½ way.
- Replace the Nature² Mineral® Cartridge every 4 months.
- If equipped replace ProClarity™ Depth Load filter every 4 months.

## ONCE A YEAR

- Have a Wellness Shop technician replace your ClearRay™ UV-C Bulb and clean the quartz tube.
- Have a Wellness Shop technician Inspect your ClearRay™ Protect automatic oxidizer every two years.
- Replace your filters.

## CLOUDY WATER

- Test and balance your water.
- Rinse the filters before chlorinating and every day until water is clear.
- Turn on all pumps. Add 1-2 capfuls of Jacuzzi® Spa Shock and let run for 20 minutes with the cover open. Add 2 tablespoons of Jacuzzi® Chlorine Granules per 1,000L and run the pumps for 20 minutes with the cover open.
- Test the water for chlorine in 6-8 hours (or overnight) and repeat if chlorine reading is 1ppm or less.
- Maintain chlorine at 3-5ppm for 72 hours rinsing filters often. Clean filters using Jacuzzi® Cartridge Cleaner or Aqua Magic® Cleaner when water is clear.

## FOAMY WATER TIPS

- To help prevent foam, do not wash bathing suits in detergent. Rinse in warm water and hang to dry.

*Purchase genuine Jacuzzi® water care products and accessories at [www.hottubstore.ca](http://www.hottubstore.ca)*



**HOT TUB  
STORE**