

Trouble Shooting / Warranty Information

Trouble Shooting:

| Customer Problem: | Things to look at before setting up a service call |
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| None of the components are operating? | <ul style="list-style-type: none"> - Look at the main top panel. Are there any error codes? If so, go to error codes and try to troubleshoot. - If the panel is blank have customer check the breaker. Reset breaker. If the spa comes on, have customer keep an eye on spa. If breaker is tripping or reset and still blank, set up a service call letting customer know that if it is an electrical issue from the breaker to the spa, manufacture will not cover under warranty. If spa issue, it will be covered. |
| Pump is not operating? | <ul style="list-style-type: none"> - Look at the main top panel. Are there any error codes? If so, go to error codes and try to troubleshoot. - Confirm an icon on top panel. If no icon on top panel then set up a service call. - If icon on top panel but no sound or a buzzing sound set up a service call. - If the motor operates but no water flow from jets, pump may not be primed if just filled. If you prime the pump and problem persists, set up a service call. |
| Poor water flow out of jets | <ul style="list-style-type: none"> - Check position of massage selectors - Open air control for selected jet system - Check for adequate water level (just below pillows or 2/3 up the filter) - Remove socks from suction - Check for dirty filter (older spas) - If all this does not work, set up a service call - Make sure jets are fully open |
| Water is too hot | <ul style="list-style-type: none"> - Make sure temperature reading on panel and physical water temperature is the same. If different, set up a service call. - Confirm filter cycles. If programmed too long, kinetic heat from pumps can add temperature to water. Reset filter cycles according to season. - Reduce thermostat setting - Switch spa to "economy" mode |

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| No heat | <ul style="list-style-type: none"> -Check thermostat for set temperature - What mode is spa in? Standard- Winter/ Economy - Summer -Any Flo (flashing) error code? Make sure filter is clean or good -Keep cover on while heating -If no rise in temp over a reasonable amount of time, set up a service call |
| Circulation pump off/no waterfalls | <ul style="list-style-type: none"> - Check position of Waterfall valve - Verify circulation pump is programmed to run 24hrs - Any Flo (flashing) error code? Make sure filter is clean or good - The circulation pump cycle may be cancelled from a power interruption, wait 24hrs for tub to reset. If still an issue, set up a service call knowing that above was done... - If waterfall starts when jet button is pressed let customer know that 24 hour circ pump will reset at 12:00am |
| Weak waterfalls | <ul style="list-style-type: none"> - Any Flo error codes? Verify that the filter is clean or good. - Check position of Waterfall valve |

ERROR CODES:



| CODE: | WHY IT IS OCCURRING? | WHAT TO DO? |
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| COOL | The water temp in spa is 20°F below the set temp. | This will occur usually upon fill up. No service necessary, circ pump and heater will come on and stay on until temp reaches within 15°F of the set temp. (No service call needed) |
| ICE | Potential freeze condition (55°F) detected. | This will occur usually upon fill up with water below 55°F. Both pumps and circ pump will come on and stay on for a minimum of 11 minutes or until the danger of freezing passes (65°F +). (No service call needed) |
| PLUG | Board is detecting that Test Plug has been left in for longer than 15 minutes. If new spa, maybe electrician placed jumper at JP19#7 instead of JP9#7. | Heater will deactivate. Panel is seeing that Test Plug device was possibly left on board sensor harness, possibly from last service call. Set up service call to remove. Also, have customer/electrician confirm no jumper at JP19 #7. All okay, bad board. (Set up service call) Tech Tip: Bring a circuit board |

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| ILOC | Hot tub is deactivated | Could be a bad panel or missing jumper at sensor harness. Customer can try to shut spa down for 5 min. and turn back on. (Set up a service call) Tech Tip: Try your test plug |
| LOC | Hot tub controls are locked by pressing DISPLAY-MODE-UP within 3 seconds. Spa is only getting 120V. May be a loose 'Dallas chip' | To unlock Press: DISPLAY - MODE - DOWN or shut spa down for 5 minutes. On brand new installations, the most likely problem is that spa is not getting 240V at TB-1 combined (electrician to fix). Older spa, could be loose "Dallas Chip". (Set up service call). Tech Tip: Take a board/"Dallas Chip" but usually pushing on chip at board will fix |
| HOLD | Control panel is temporarily deactivated. Buttons pressed too many times at once. Will not do this on 880 spas (logic disabled). | Don't touch buttons for 30 seconds and it should reset itself. On spas with remote panels, could be a bad main or remote panel (usually problem) because of water intrusion. Usually icon will be solid. Ask customer what they see any other error codes. (Set up a service call) Tech tip: Unplug remote panel first to see if problem goes away but sometimes you might need to leave remote unplugged |
| PNL | Faulty communication between command center and circuit board. | (Set up a service call) Tech Tip: Confirm good contact at board to panel. Take a panel and board. |
| SN1 | Heater is deactivated; Hi-limit sensor is non-functional | Board is seeing an open or shorted contact from hi-limit. (Set up a service call) Tech Tip: Try your test plug. Take a hi-limit |
| SN3 | Heater is deactivated : temp sensor is non-functional | Board is seeing an open or shorted contact from temp sensor. (Set up a service call). Tech Tip: Try your test plug. Take a temperature sensor |
| ICE1 | External freeze sensor has been activated | Board is seeing that external freeze sensor is activated (closed). If a new board was replaced, look for jumper left on JP-20. Set up service call to remove. If all okay, bad board. (Set up a service call) Tech tip: Take a board |

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| ---- (watch dog) | Hot tub is deactivated. Board thinks that spa water is 120°F + | Power/electrical issue can create this. Have customer shut spa down for 5 min and turn back on. If spa comes back on, have customer confirm panel temperature reading to physical water reading. If same, have customer keep an eye on spa. If different, bad temperature sensor. If spa still in - - - (watchdog) after powering back, they need a service call. Usually a bad temp sensor. Could be a bad a circuit board, top panel, transformer, F1 fuse or hi-limit. (Set up a service call) Tech Tip: Try your test plug. Take a temperature sensor, top panel, board, F1 fuse, hi-limit |
| HOT | Thermistor on circuit board in load box is 180°F + | Equipment side might be facing the South/West and getting too hot. Try to provide shade to equip side of tub. Very seldom will you see this error code. Could be a bad thermistor on board or bad board. (Set up service call) Tech Tip: Call technical service for thermistor location and take a board |
| FLO – Flashing | Indicates that the system is not detecting any water flow. (jets should still be functional). Heater will not come on | Note: jet(s)/blower buttons will work in this code. Have customer shut spa down and remove filter. Make sure there is nothing floating around that can get sucked in pump. Turn spa on. If error code gone, possibly bad filter, replace. Can also appear if pump was not fully primed after tub was drained and refilled. If problem does not go away, possibly obstruction/flow issue. (Set up a service call). Tech tip: take a filter, circulation pump, flow switch |
| FLO – Solid | Disables all spa functions. Board is seeing that flo switch is staying closed when circ pump shuts off (possibly during summer logic). | Note: jets(s)/blower buttons will not work in this code. Board is seeing that flo switch is staying closed when circulation pump is shutting off (maybe summer logic). Could be a debris/hair stuck around the flow switch (would not be covered under warranty). Possibly bad flo switch. (Set up a service call) Tech Tip: Try your test plug. Take a flow switch, board |

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| FLO2 – Solid | Disables all spa functions. Board is seeing that flo switch is closed when spa is initially powered up. | Note: jets(s)/blower buttons will not work in this code. Board is seeing that flo switch is closed <u>upon</u> start-up. Could be a debris/hair stuck around the flow switch (would not be covered under warranty). Possibly bad flo switch. If a new board was replaced, confirm wiring of ozonator and circulation pump. (Set up a service call) Tech Tip: Try your test plug. Take a flow switch, board |
| ICE2 | Only seen in conjunction with a solid FLO error. Occurs when tub senses a temp of 40°F or less. | This will activate all pumps and you cannot manually turn them off until temp rises to 41°F or above. (Most likely will need to set up a service call). Tech Tip: Take a flow switch, board |
| OH | Heater is deactivated because an overheat condition exists. Have customer remove cover to help lower temp. As well the circ pump will come on until temp drops below 106°F. If condition persists book a service call. | Ask customer what panel reads for water temp and then have them manually take reading from physical water temp. This will tell us one of two things: if water temp matches panel temp (below 110°F) it is most likely that the hi-limit sensor needs to be addressed. Possibly an obstruction/flow issue (dirty filter). If the top panel temp reading and physical water temp reading are different then it is most likely a temp sensor problem. (Set up a service call). Tech Tip: Take a sensor, circulation pump, filter |

J-1000 Error Codes:

| ID: | Fault | Messaged Displayed on Panel | Meaning |
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| 1 | Shutdown WATCHDOG | <p>Emergency Shutdown</p> <p>A problem has been detected which could cause damage to the hot tub or its components.</p> <p>If condition persists, contact your authorized dealer or qualified service technician.</p> | <p><u>Emergency shutdown (Watchdog ----):</u> (Hot tub is deactivated). Water temperature is above acceptable limits. DO NOT ENTER SPA! A problem has been detected which could cause damage to the hot tub or its components. Contact your authorized dealer or service organization.</p> <div>  <p>WARNING: RISK OF HYPERTHERMIA (OVER-HEATING) CAUSING SEVERE INJURY, BURNS, OR WELTS.</p> </div> |
| 2 | Over Heat OH | <p>Do not enter the water</p> <p>Overheat protection</p> <p>Heater is deactivated. Filter/Circulation pump is activated. Water temperature is above acceptance limits. Remove hot tub cover to speed cooling.</p> <p>If condition persists, contact your authorized dealer or qualified service technician.</p> | <p><u>Overheat protection (OH):</u> (Heater is deactivated, filter/circulation pump is activated). Water temperature is above acceptable limits. DO NOT ENTER THE WATER! Remove hot tub cover to speed cooling. If condition persists, contact your authorized dealer or authorized service center.</p> <div>  <p>WARNING: RISK OF HYPERTHERMIA (OVER-HEATING) CAUSING SEVERE INJURY, BURNS, OR WELTS.</p> </div> |
| 3 | Flow FLO2 | <p>Start-up malfunction</p> <p>Flow switch is non-functional. Closed or shorted flow switch on system start-up (system disabled). This must be repaired only by an authorized dealer or qualified service organization.</p> <p>If condition persists, contact your authorized dealer or qualified service technician.</p> | <p><u>Start-up malfunction:</u> Flow switch is non-functional. Closed or shorted flow switch on system start-up (system disabled). This must be repaired only by an authorized dealer or qualified service organization.</p> |

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| 4 | Cool COOL | <p>Water is below set-temp</p> <p>The hot tub water is more than 20°F cooler than the temperature set point. The circulation pump and heater will activate automatically to provide freeze protection.</p> <p>The hot tub will stay in this mode until water temperature reaches 15 degrees below the set temperature.</p> <p>No corrective action is necessary.</p> | <p><u>Water is below set-temp (COOL):</u> If the hot tub water is more than 20°F (6°C) cooler than the temperature set point, the circulation pump and heater will automatically activate to provide freeze protection. The hot tub will stay in this mode until the water temperature reaches 15 degrees below the set temperature. No corrective action is necessary.</p> |
| 5 | Ice ICE | <p>Freeze protection</p> <p>A potential freeze condition has been detected. Jet pumps operate until the hot tub is out of danger.</p> <p>Note: This error commonly occurs when the hot tub is first filled because tap water is often very cold.</p> <p>No corrective action is necessary</p> | <p><u>Freeze protection:</u> A potential freeze condition has been detected. No action is required. Jets pump(s) and heater operate until the hot tub is out of danger. Depending on the amperage provided, operation will be as follows:</p> <ul style="list-style-type: none"> In 60A or 20A (50 Hz only) logic, the heater remains on at all times, while pump 1 and pump 2 turn on for 10 minutes and then off for 10 minutes. The pumps will alternate on and off until the hot tub gets out of the freeze condition. In 50A or 30A logic, the heater turns on for 10 minutes then turns off. Then pump 1 and pump 2 turn on for 10 minutes, then turn off. Heater and Jets pump operation will then alternate in 10 minute intervals until the freeze condition has passed. <p>Note: The pumps cannot be manually controlled while the Freeze protection is active. If a button is pushed, the error message will go away, but will reappear if the hot tub is still in the Freeze protection 5 minutes later. This error commonly occurs when the hot tub is first filled because tap water is often very cold.</p> |
| 7 | <p>Sensor Open (Temp. Sensor)</p> <p>SN3</p> <p>Sensor Open (Hi-limit Sensor)</p> <p>SN1</p> | <p>Main sensor malfunction</p> <p>The temperature sensor is not functional. Open sensor. Heater is disabled.</p> <p>Must be repaired only by a qualified authorized service organization or service technician.</p> <hr/> <p>Hi-limit sensor malfunction</p> <p>The hi-limit temperature sensor is not functional. Open sensor. Heater is disabled.</p> <p>Must be repaired only by a qualified authorized service organization or service technician.</p> | <p><u>Open sensor (SN3):</u> The temperature sensor is not functional. Heater is disabled. This must be repaired only by a qualified authorized service organization or service technician.</p> <hr/> <p><u>Open sensor (SN1):</u> The hi-limit temperature sensor is not functional. Heater is disabled. This must be repaired only by a qualified authorized service organization or service technician.</p> |

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| 8 | <p>Sensor Short (Temp. Sensor)</p> <p>SN3</p> <p>Sensor Short (Hi-limit Sensor)</p> <p>SN1</p> | <p>Main sensor malfunction</p> <p>The temperature sensor is not functional. Shorted sensor. Heater is disabled.</p> <p>Must be repaired only by a qualified authorized service organization or service technician.</p> <hr/> <p>Hi-limit sensor malfunction</p> <p>The hi-limit temperature sensor is not functional. Shorted sensor. Heater is disabled.</p> <p>Must be repaired only by a qualified authorized service organization or service technician.</p> | <p><u>Shorted sensor (SN3):</u> The temperature sensor is not functional. Heater is disabled. This must be repaired only by a qualified authorized service organization or service technician.</p> <hr/> <p><u>Shorted sensor (SN1):</u> The hi-limit temperature sensor is not functional. Heater is disabled. This must be repaired only by a qualified authorized service organization or service technician.</p> |
| 9 | Under Current, circ pump or jet pump | <p>Pump does not operate</p> <p>If no sound is detected or if a "buzzing" sound is detected, turn off power to the hot tub.</p> <p>Pump may not be properly primed.</p> <p>If condition persists, contact your authorized dealer or qualified service technician.</p> | <p><u>Pump does not operate:</u> Proper flow of water is inhibited or a flow switch has malfunctioned. Check for proper water level and for clogged filter. If no sound is detected or if a "buzzing" sound is detected, turn off power to the hot tub. Pump may not be properly primed. If condition persists, contact your authorized dealer or service organization.</p> |
| 12 | <p>No Flow</p> <p>Flashing Flow</p> | <p>Open flow switch</p> <p>Heater is deactivated. Circulation pump may also be deactivated.</p> <p>Check for proper water level and for clogged filter.</p> <p>If condition persists, contact your authorized dealer or qualified service technician.</p> | <p><u>Open Flow Switch (Flashing FLO):</u> (Heater is deactivated. The filter/circulation may also be deactivated). The flow switch is malfunctioning open, the circulation pump's filter cartridge is excessively dirty, or an air lock condition has occurred at the circulation pump intake. Contact your authorized dealer or service organization.</p> |
| 13 | <p>Flow Stuck</p> <p>Solid Flow</p> | <p>Closed flow switch</p> <p>Heater is deactivated.</p> <p>A shorted flow switch may have caused the system to malfunction.</p> <p>Must be repaired only by qualified service organization.</p> <p>If condition persists, contact your authorized dealer or qualified service technician.</p> | <p><u>Closed Flow Switch (Solid FLO):</u> (Heater is deactivated. The filter/circulation may also be deactivated). The flow switch is malfunctioning closed. Contact your authorized dealer or service organization.</p> |

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| 15 or 41 | Main Com | <p>Communication malfunction</p> <p>Communication between the control panel and circuit board is faulty.</p> <p>Shutdown power, wait 3 seconds and restart the hot tub to re-establish communication.</p> <p>If condition persists, contact your authorized dealer or qualified service technician.</p> | <p><u>Communication error:</u> Communication between the control panel and circuit board is faulty. If condition persists, contact your authorized dealer or service organization.</p> |
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Common error codes and parts associated with them:

- **HI-LIMIT SENSOR** - this sensor monitors the water temp inside the heater. It protects the spa from freezing or overheating. Error codes associated with this are : **ICE, OH, SN1, ---- (watchdog)**
- **TEMP SENSOR** - this sensor monitors the water temp inside the tub itself. Error codes associated with this are: **COOL, OH, SN3, ---- (watchdog)**
- **FLO SWITCH** – this sensor monitors the water flow. It will let board know that it is okay for heater to activate. Error codes associated with this are : **FLO(flashing), FLO(solid), FLO2 (solid)**

WARRANTY INFORMATION

Note: the delivery date to the customer is the start of the warranty period

Warranty by series:

J400 SERIES WARRANTY – 1/10/2011 to Current

- 10 years for spa shell/structure
- 7 years for shell surface
- 5 years for equip and controls
- 5 years for plumbing leaks
- 5 years for cabinet
- 2 years for Venetian and Tuscan Stone cabinet
- 2 years parts and labor on stereo and stereo components, filter lid, LED lighting, jets, jet controls

J300 SERIES WARRANTY – 1/10/2011 to Current

- 10 years for spa shell/structure
- 7 years for shell surface
- 5 years for equip and controls
- 5 years for plumbing leaks
- 5 years for cabinet
- 2 years for parts and labor on components, filter lid, LED lighting, jets, jet controls

LX SERIES WARRANTY – 1/10/2011 to Current

- 10 years for spa shell/structure
- 7 years for shell surface
- 5 years for equip and controls
- 5 years for plumbing leaks
- 5 years for cabinet
- 2 years for parts and labor on components, filter lid, LED lighting, jets, jet controls

J200 SERIES WARRANTY – 1/10/2011 to Current

- 5 years for spa shell/structure
- 3 years for shell surface
- 3 years for equip and controls
- 3 years for plumbing leaks
- 1 year parts and labor for LED lighting, stereo system, escutcheons

Definition of what's warranty on each part/area of tub:

Shell Surface: covered against blistering, cracking or delaminating of the interior surface of the spa

Shell structure: covered against water loss due to defects in workmanship and materials

Plumbing: factory installed plumbing components covered against water loss due to defects in workmanship or materials

Equipment / Controls: all factory installed electrical and electronic equipment components are covered against defects in workmanship or materials.

Purchased/Ordered Parts Warranty:

-all replacement parts ordered are warranted for 6 months (180 days) when dealer installed.

(PART ONLY, NO LABOR)

Jacuzzi Spas Components with a Limited Warranty

LX Collection Series

Plumbing (leaks from glue fitting) and electrical components that are not listed below are covered under the 5 year parts and labor warranty. This is for spas manufactured after January 10, 2011

Parts only covered for 2 year with labor

- **Jets:** Faces, Bearings, etc. *
- **Jet Controls:** Diverter Gates, Knobs, Air Buttons *
- **Lights:** Waterfall LED, LED Lighting, etc.
- **Spa Wood Frame**
- **Waterfall assembly:** Diverter Gates, Knobs, etc.

*Normal wear and weathering of the finish will occur naturally over time, and are not defects.

Parts only covered for 5 years with labor

- Spa Synthetic Cabinet: Synthetic panels against warping and cracking

*Normal wear and weathering of the finish will occur naturally over time, and are not defects.

Parts only covered for 2 year with no labor credit

- **Skimmer Shield**
- **Spa Covers (except Sunbrella covers carry 5yr)**

Parts only covered for 1 year with labor credit

- **J-1000 LCD remote control**
- **Stereos:** Speakers, Receiver, Sub-Woofer, Power Supply, Stereo Interface, Wiring Harness, Stereo Access door, etc.
- **Ozone plumbing:** Ozone Injector, Check Valves, Tubing

Parts only covered for 1 year with no labor credit

- **Ozone Generator**
- **Cover Removal Systems**

Parts only covered upon delivery

- **Pillows**
- **Filters**
- **Fuses**
- **Stereo Remotes (Handheld)**
- **Synthetic Cabinet Finish i.e. scratches**
- **Top Deck**
- **Stainless Steel Corners**

***Please note any moving plumbing parts which are non-glued components are covered for 2 year. Debris causing the jets, gates and or air buttons to lock up and not turn and or any fading will not be covered. Any plumbing components that are the cause of water loss will be covered under the 5 year plumbing warranty**

The information provided above is solely designed to aid in clarifying the warranty coverage for specific components covered under the manufacturer's written warranty. In the event that the information provided above contradicts any information stated in the manufacturer's written warranty the policies stated on the manufacturer's written warranty supersede the information provided on this document. The manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs.

Revised 1/24/11



LIMITED WARRANTY

This Limited Warranty is extended to the original purchaser of a Jacuzzi LX Collection spa manufactured after January 10, 2011 and installed in North America.

◊ **10 Years Shell Structure** - Jacuzzi spas are warranted against water loss due to defects in the spa shell for ten years from the original date of purchase.

◊ **7 Years Shell Surface** - Jacuzzi spas are warranted against blistering, cracking, or delaminating of the interior surface of the spa shell for seven years from the original date of purchase.

◊ **5 Years Equipment and Controls** - Jacuzzi spas' electrical equipment components - specifically limited to the pumps, heater, and control system - are warranted against malfunctions due to defects in workmanship or materials for five years from the original date of purchase.

◊ **5 Years Plumbing Components** - Jacuzzi spas' plumbing components are warranted against leaks due to defects in workmanship or materials for five years from the original date of purchase.

◊ **5 Years Cabinet** - Jacuzzi spas' ProEndure™ synthetic cabinets are warranted against defects in workmanship or materials for five years from the original date of purchase. Normal wear and weathering of the finish will occur naturally over time, and are not defects.

◊ **Warranties for Other Components** - The fuses, headrests, wireless stereo remote control, cabinet finish, top deck, stainless steel corners, and filters are warranted to be free of defects in workmanship and materials at the time of delivery. The factory installed ozonator device and ozone plumbing are warranted against malfunctions due to defects in workmanship and materials for one year from the original date of purchase. All stereo-related components except the wireless remote control (CD player, radio, speakers, sub-woofer, stereo access door, power supply, etc.) are warranted against malfunction due to defects in workmanship and materials for one year from the original date of purchase. All other factory-installed components not mentioned specifically, including, but not limited to the wood frame, jets, diverter valves, LED Lighting systems, filter grill, and mechanical components are warranted against malfunction due to defects in workmanship and materials for two years from the original date of purchase.

PERFORMANCE - To obtain service in the event of a defect covered by this Limited Warranty, notify your Jacuzzi Hot Tubs dealer or Jacuzzi Hot Tubs (the "Manufacturer") as soon as possible and use all reasonable means to protect the spa from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions contained in this Limited Warranty. There will be no charge for parts or labor to repair the defect, although providing access to affect the repair is your responsibility as the spa owner. You may be assessed reasonable repairman travel mileage charges. If the Manufacturer determines that repair of the covered defect is not feasible, it reserves the right to provide a replacement spa instead, equal in value to the purchase price of the original spa. In such an event, reasonable costs for removal of the original spa, shipping costs from the factory for the replacement spa and delivery and installation of the replacement will be your responsibility as the spa owner. The replacement spa will carry the balance of the original spa's warranty. Spa covers are not included.

WARRANTY LIMITATIONS - This Limited Warranty is void if: Jacuzzi Hot Tubs (the "Manufacturer") or its designated representative determines that the spa has been subjected to alteration, neglect, misuse or abuse, or freight damage caused by the common carrier; any repairs have been attempted by anyone other than a designated representative; or if the failure is caused by accident, acts of God or other causes beyond the control of the Manufacturer. Neglect, misuse and abuse include any installation, operation or maintenance of the spa other than in accordance with the instructions contained in the owner's manual provided with the spa, including but not limited to the failure to maintain proper water chemistry and chemical balance and the use of abrasive or improper cleaners. This Limited Warranty does not provide coverage for the insulating cover, any item attached to or installed on the spa after the date of manufacture, or for gaining access to any

component for repair or replacement. Spa units in commercial use are excluded from any coverage whatsoever. The spa owner accepts liability for repair work performed by anyone other than the Manufacturer or a designated Jacuzzi Hot Tub representative.

LIMITATIONS - The Manufacturer disclaims all warranties, expressed or implied, in fact or in law, to the extent allowed by your State's Law, including the warranty of merchantability and fitness for use, except as stated specifically herein. All warranty service must be performed by the Manufacturer or its designated representative using authorized Jacuzzi parts. No agent, dealer, distributor, service company or other party is authorized to change, modify or extend the terms of this limited warranty in any manner whatsoever. The Manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs.

DISCLAIMERS - The Manufacturer and its representatives shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential, arising out of any defect covered by this limited warranty, including without limitation, loss of use of the spa and cost for removal of defective product even if the Manufacturer was advised of the possibility of damage. The liability of the Manufacturer under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Coverage under this limited warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by the Manufacturer and its designated representatives.

LEGAL RIGHTS - This Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

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Jacuzzi Spas Components with a Limited Warranty

J-400 Series

Plumbing (leaks from glue fitting) and electrical components that are not listed below are covered under the 5 year parts and labor warranty. This is for spas manufactured after March 1, 2009.

Parts only covered for 2 year with labor

- **Jets:** Faces, Bearings, etc. *
 - **Jet Controls:** Diverter Gates, Knobs, Air Buttons *
 - **Stereos:** Speakers, Receiver, Sub-Woofer, Power Supply, Stereo Interface, Wiring Harness, Stereo Access door, etc.
 - **Lights:** Waterfall LED, LED Lighting, etc.
 - **Spa Wood Frame**
 - **Waterfall assembly:** Diverter Gates, Knobs, etc.
 - **Tuscan Stone and Venetian Stone Cabinet:** these cabinets warranted against peeling, cracking, wrinkling, blistering, delaminating and defects in workmanship.
- *Normal wear and weathering of the finish will occur naturally over time, and are not defects.

Parts only covered for 5 years with labor

- Spa Synthetic Cabinet: Synthetic panels against warping and cracking
- *Normal wear and weathering of the finish will occur naturally over time, and are not defects.

Parts only covered for 2 year with no labor credit

- **Skimmer Shield**
- **Spa Covers**

Parts only covered for 1 year with labor credit

- **J-1000 LCD remote control**
- **Ozone plumbing:** Ozone Injector, Check Valves, Tubing

Parts only covered for 1 year with no labor credit

- **Ozone Generator**
- **Cover Removal Systems**

Parts only covered upon delivery

- **Pillows**
- **Filters**
- **Fuses**
- **Stereo Remotes (Handheld)**
- **Synthetic Cabinet Finish i.e. scratches**

***Please note any moving plumbing parts which are non-glued components are covered for 2 year. Debris causing the jets, gates and or air buttons to lock up and not turn will not be covered. Any plumbing components that are the cause of water loss will be covered under the 5 year plumbing warranty**

The information provided above is solely designed to aid in clarifying the warranty coverage for specific components covered under the manufacturer's written warranty. In the event that the information provided above contradicts any information stated in the manufacturer's written warranty the policies stated on the manufacturer's written warranty supersede the information provided on this document. The manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs.

Revised 6/10/10

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- **Tuscan Stone and Venetian Stone Cabinet:** these cabinets warranted against peeling, cracking, wrinkling, blistering, delaminating and defects in workmanship.
*Normal wear and weathering of the finish will occur naturally over time, and are not defects.

Parts only covered for 5 years with labor

- **Spa Synthetic Cabinet:** Synthetic panels against warping and cracking
*Normal wear and weathering of the finish will occur naturally over time, and are not defects.

Parts only covered for 2 year with no labor credit

- **Skimmer Shield**
- **Spa Covers**

Parts only covered for 1 year with labor credit

- **J-1000 LCD remote control**
- **Stereos:** Speakers, Receiver, Sub-Woofer, Power Supply, Stereo Interface, Wiring Harness, Stereo Access door, etc.
- **Ozone plumbing:** Ozone Injector, Check Valves, Tubing

Parts only covered for 1 year with no labor credit

- **Ozone Generator**
- **Cover Removal Systems**

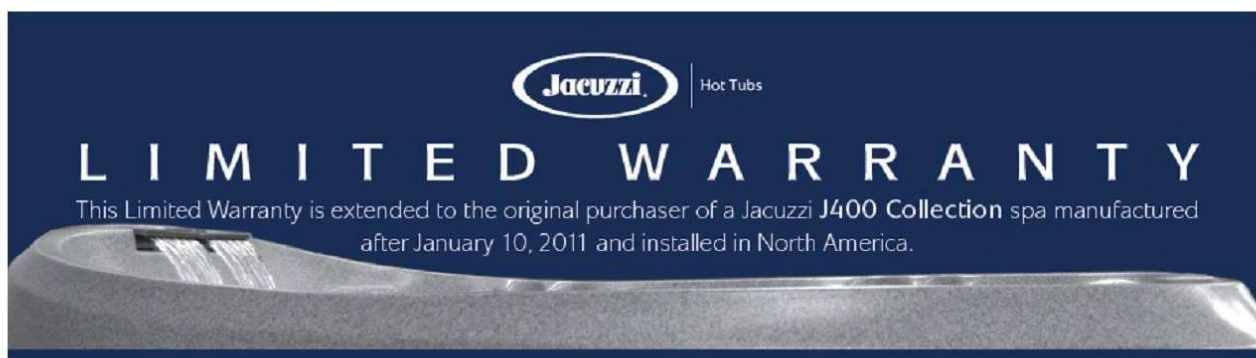
Parts only covered upon delivery

- **Pillows**
- **Filters**
- **Fuses**
- **Stereo Remotes (Handheld)**
- **Synthetic Cabinet Finish i.e. scratches**

***Please note any moving plumbing parts which are non-glued components are covered for 2 year. Debris causing the jets, gates and or air buttons to lock up and not turn and or any fading will not be covered. Any plumbing components that are the cause of water loss will be covered under the 5 year plumbing warranty**

The information provided above is solely designed to aid in clarifying the warranty coverage for specific components covered under the manufacturer's written warranty. In the event that the information provided above contradicts any information stated in the manufacturer's written warranty the policies stated on the manufacturer's written warranty supersede the information provided on this document. The manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs.

Revised 1/24/11



♦ **10 Years Shell Structure** - Jacuzzi spas are warranted against water loss due to defects in the spa shell for ten years from the original date of purchase.

♦ **7 Years Shell Surface** - Jacuzzi spas are warranted against blistering, cracking, or delaminating of the interior surface of the spa shell for seven years from the original date of purchase.

♦ **5 Years Equipment and Controls** - Jacuzzi spas' electrical equipment components - specifically limited to the pumps, heater, and control system - are warranted against malfunctions due to defects in workmanship or materials for five years from the original date of purchase.

♦ **5 Years Plumbing Components** - Jacuzzi spas' plumbing components are warranted against leaks due to defects in workmanship or materials for five years from the original date of purchase.

♦ **5 Years Cabinet** - Jacuzzi spas' ProEndure™ synthetic cabinets are warranted against defects in workmanship or materials for five years from the original date of purchase. Normal wear and weathering of the finish will occur naturally over time, and are not defects.

♦ **2 Years Venetian Stone™ Cabinet** - Jacuzzi spas' stone cabinets are warranted against peeling, cracking, wrinkling, blistering, delamination and defects in workmanship for a period of two years from the original date of purchase. Normal wear and weathering of the finish will occur over time and are not defects.

♦ **Warranties for Other Components** - The fuses, headrests, wireless stereo remote control, and filters are warranted to be free of defects in workmanship and materials at the time of delivery. The J-1000™ LCD remote control, ozone plumbing, and ozonator device are warranted against malfunction due to defects in workmanship and materials for one year from the original date of purchase. All stereo-related components except the wireless remote control (CD player, radio, speakers, sub-woofer, stereo access door, power supply, etc.) are warranted against malfunction due to defects in workmanship and materials for one year from the original date of purchase. All other factory-installed components not mentioned specifically, including, but not limited to the wood frame, jets, diverter valves, LED Lighting systems, filter lids, and mechanical components are warranted against malfunction due to defects in workmanship and materials for two years from the original date of purchase.

PERFORMANCE - To obtain service in the event of a defect covered by this Limited Warranty, notify your Jacuzzi Hot Tubs dealer or Jacuzzi Hot Tubs (the "Manufacturer") as soon as possible and use all reasonable means to protect the spa from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions contained in this Limited Warranty. There will be no charge for parts or labor to repair the defect, although providing access to affect the repair is your responsibility as the spa owner. You may be assessed reasonable repairman travel mileage charges. If the Manufacturer determines that repair of the covered defect is not feasible, it reserves the right to provide a replacement spa instead, equal in value to the purchase price of the original spa. In such an event, reasonable costs for removal of the original spa, shipping costs from the factory for the replacement spa and delivery and installation of the replacement will be your responsibility as the spa owner. The replacement spa will carry the balance of the original spa's warranty. Spa covers are not included.

WARRANTY LIMITATIONS - This Limited Warranty is void if Jacuzzi Hot Tubs (the "Manufacturer") or its designated representative determines that the spa has been subjected to alteration, neglect, misuse or abuse, or freight damage caused by the common carrier; any repairs have been attempted by anyone other than a designated representative; or if the failure is caused by accident, acts of God or other causes beyond the control of the Manufacturer. Neglect, misuse and abuse include any installation, operation or maintenance of the spa other than in accordance with the instructions contained in the owner's manual provided with the spa, including but not limited to the failure to maintain proper water chemistry and chemical balance and the use of abrasive or improper cleaners. This Limited Warranty does not provide coverage for the insulating cover, any item attached to or installed on the spa after the date of manufacture, or for gaining access to any component for repair or replacement. Spa units in commercial use are excluded from any coverage whatsoever. The

spa owner accepts liability for repair work performed by anyone other than the Manufacturer or a designated Jacuzzi Hot Tub representative.

LIMITATIONS - The Manufacturer disclaims all warranties, expressed or implied, in fact or in law, to the extent allowed by your State's Law, including the warranty of merchantability and fitness for use, except as stated specifically herein. All warranty service must be performed by the Manufacturer or its designated representative using authorized Jacuzzi parts. No agent, dealer, distributor, service company or other party is authorized to change, modify or extend the terms of this limited warranty in any manner whatsoever. The Manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs.

DISCLAIMERS - The Manufacturer and its representatives shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential, arising out of any defect covered by this limited warranty, including without limitation, loss of use of the spa and cost for removal of defective product even if the Manufacturer was advised of the possibility of damage. The liability of the Manufacturer under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Coverage under this limited warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by the Manufacturer and its designated representatives.

LEGAL RIGHTS - This Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

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Jacuzzi Spas Components with a Limited Warranty

J-300 Series

Plumbing (leaks from glue fitting) and electrical components that are not listed below are covered under the 5 year parts and labor warranty. This is for spas manufactured after January 1, 2009.

Parts only covered for 2 year with labor

- **Jets:** Faces, Bearings, etc. *
- **Jet Controls:** Diverter Gates, Knobs, Air Buttons *
- **Stereos:** Speakers, Receiver, Sub-Woofer, Power Supply, Stereo Interface, Wiring Harness, Stereo Access door, etc.
- **Lights:** Waterfall LED, LED Lighting, etc.
- **Spa Wood Frame**
- **Waterfall assembly:** Diverter Gates, Knobs, etc.

Parts only covered for 5 years with labor

- Spa Synthetic Cabinet: Synthetic panels against warping and cracking
- *Normal wear and weathering of the finish will occur naturally over time, and are not defects.

Parts only covered for 2 year with no labor credit

- **Skimmer Shield**
- **Spa Covers**

Parts only covered for 1 year with labor credit

- **Ozone plumbing:** Ozone Injector, Check Valves, Tubing

Parts only covered for 1 year with no labor credit

- **Ozone Generator**
- **Cover Removal Systems**

Parts only covered upon delivery

- **Pillows**
- **Filters**
- **Fuses**
- **Stereo Remotes (Handheld)**
- **Synthetic Cabinet Finish i.e. scratches**

***Please note any moving plumbing parts which are non-glued components are covered for 2 year. Debris causing the jets, gates and or air buttons to lock up and not turn will not be covered. Any plumbing components that are the cause of water loss will be covered under the 5 year plumbing warranty**

The information provided above is solely designed to aid in clarifying the warranty coverage for specific components covered under the manufacturer's written warranty. In the event that the information provided above contradicts any information stated in the manufacturer's written warranty the policies stated on the manufacturer's written warranty supersede the information provided on this document. The manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs.

Revised 6/10/10

Jacuzzi Spas Components with a Limited Warranty

J-300 Series

Plumbing (leaks from glue fitting) and electrical components that are not listed below are covered under the 5 year parts and labor warranty. This is for spas manufactured after January 10, 2011.

Parts only covered for 2 year with labor

- **Jets:** Faces, Bearings, etc. *
- **Jet Controls:** Diverter Gates, Knobs, Air Buttons *
- **Lights:** Waterfall LED, LED Lighting, etc.
- **Spa Wood Frame**
- **Waterfall assembly:** Diverter Gates, Knobs, etc.*

Parts only covered for 5 years with labor

- Spa Synthetic Cabinet: Synthetic panels against warping and cracking
*Normal wear and weathering of the finish will occur naturally over time, and are not defects.

Parts only covered for 2 year with no labor credit

- **Skimmer Shield**
- **Spa Covers**

Parts only covered for 1 year with labor credit

- **Ozone plumbing:** Ozone Injector, Check Valves, Tubing.
- **Stereos:** Speakers, Receiver, Sub-Woofer, Power Supply, Stereo Interface, Wiring Harness, Stereo Access door, etc.

Parts only covered for 1 year with no labor credit

- **Ozone Generator**
- **Cover Removal Systems**

Parts only covered upon delivery

- **Pillows**
- **Filters**
- **Fuses**
- **Stereo Remotes (Handheld)**
- **Synthetic Cabinet Finish i.e. scratches**

***Please note any moving plumbing parts which are non-glued components are covered for 2 year. Debris causing the jets, gates and or air buttons to lock up and not turn and or any fading will not be covered. Any plumbing components that are the cause of water loss will be covered under the 5 year plumbing warranty**

The information provided above is solely designed to aid in clarifying the warranty coverage for specific components covered under the manufacturer's written warranty. In the event that the information provided above contradicts any information stated in the manufacturer's written warranty the policies stated on the manufacturer's written warranty supersede the information provided on this document. The manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs.

Revised 1/24/11



Limited Warranty

This Limited Warranty is extended to the original purchaser of a Jacuzzi J300 Collection spa manufactured after January 10, 2011 and installed in North America.

- **10 Years Shell Structure** - Jacuzzi spas are warranted against water loss due to defects in the spa shell for ten years from the original date of purchase.
- **7 Years Shell Surface** - Jacuzzi spas are warranted against blistering, cracking, or delaminating of the interior surface of the spa shell for seven years from the original date of purchase.
- **5 Years Equipment and Controls** - Jacuzzi spas' electrical equipment components - specifically limited to the pumps, heater, and control system - are warranted against malfunctions due to defects in workmanship or materials for five years from the original date of purchase.
- **5 Years Plumbing Components** - Jacuzzi spas' plumbing components are warranted against leaks due to defects in workmanship or materials for five years from the original date of purchase.
- **5 Years Cabinet** - Jacuzzi spas' ProEndure™ synthetic cabinets are warranted against defects in workmanship or materials for five years from the original date of purchase. Normal wear and weathering of the finish will occur naturally over time, and are not defects.
- **Warranties for Other Components** - The fuses, headrests, wireless stereo remote control, cabinet finish, and filters are warranted to be free of defects in workmanship and materials at the time of delivery. The factory installed ozonator device and ozone plumbing are warranted against malfunctions due to defects in workmanship and materials for one year from the original date of purchase. All stereo-related components except the wireless remote control (CD player, radio, speakers, sub-woofer, stereo access door, power supply, etc.) are warranted against malfunction due to defects in workmanship and materials for one year from the original date of purchase. All other factory-installed components not mentioned specifically, including, but not limited to the wood frame, jets, diverter valves, LED Lighting systems, filter lids, and mechanical components are warranted against malfunction due to defects in workmanship and materials for two years from the original date of purchase.

PERFORMANCE - To obtain service in the event of a defect covered by this Limited Warranty, notify your Jacuzzi Hot Tubs dealer or Jacuzzi Hot Tubs (the "Manufacturer") as soon as possible and use all reasonable means to protect the spa from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions contained in this Limited Warranty. There will be no charge for parts or labor to repair the defect, although providing access to affect the repair is your responsibility as the spa owner. You may be assessed reasonable repairman travel mileage charges. If the Manufacturer determines that repair of the covered defect is not feasible, it reserves the right to provide a replacement spa instead, equal in value to the purchase price of the original spa. In such an event, reasonable costs for removal of the original spa, shipping costs from the factory for the replacement spa and delivery and installation of the replacement will be your responsibility as the spa owner. The replacement spa will carry the balance of the original spa's warranty. Spa covers are not included.

WARRANTY LIMITATIONS - This Limited Warranty is void if: Jacuzzi Hot Tubs (the "Manufacturer") or its designated representative determines that the spa has been subjected to alteration, neglect, misuse or abuse, or freight damage caused by the common carrier; any repairs have been attempted by anyone other than a designated representative; or if the failure is caused by accident, acts of God or other causes beyond the control of the Manufacturer. Neglect, misuse and abuse include any installation, operation or maintenance of the spa other than in accordance with the instructions contained in the owner's manual provided with the spa, including but not limited to the failure to maintain proper water chemistry and chemical balance and the use of abrasive or improper cleaners. This Limited Warranty does not provide coverage for the insulating cover, any item attached to or installed on the spa after the date of manufacture, or for gaining access to any component for repair or replacement. Spa units in commercial use are excluded from any coverage whatsoever. The spa owner accepts liability for repair work

performed by anyone other than the Manufacturer or a designated Jacuzzi Hot Tub representative.

LIMITATIONS - The Manufacturer disclaims all warranties, expressed or implied, in fact or in law, to the extent allowed by your State's Law, including the warranty of merchantability and fitness for use, except as stated specifically herein. All warranty service must be performed by the Manufacturer or its designated representative using authorized Jacuzzi parts. No agent, dealer, distributor, service company or other party is authorized to change, modify or extend the terms of this limited warranty in any manner whatsoever. The Manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs.

DISCLAIMERS - The Manufacturer and its representatives shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential, arising out of any defect covered by this limited warranty, including without limitation, loss of use of the spa and cost for removal of defective product even if the Manufacturer was advised of the possibility of damage. The liability of the Manufacturer under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Coverage under this limited warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by the Manufacturer and its designated representatives.

LEGAL RIGHTS - This Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

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Jacuzzi Spas Components with a Limited Warranty

J-200 Series

Plumbing and electrical components that are not listed below are covered under the 3 year parts and labor warranty. This is for spa manufactured after January 1, 2009.

Parts only covered for 1 year with labor

- **Jets:** Faces, Bearings *
- **Jet Controls:** Diverter Gates, Knobs, Air Buttons *
- **Spa Synthetic Cabinet:** Synthetic Panels Against Warping and Cracking
- **Ozone Injector, Check Valves, Tubing**
- **Filter/Skimmer Assembly**
- **Spa Wood Frame**
- **LED lighting system**

Parts only covered for 2 year with no labor credit

- **Spa Cover**

Parts only covered for 1 year with no labor credit

- **Ozone Generator**
- **Cover Removal Systems**

Parts only covered upon delivery

- **Pillows**
- **Filters**
- **Light Lenses**
- **Fuses**
- **Cabinet Finish ie scratches**
- **Light Bulbs**

***Please note any moving plumbing parts which are non-glued components are covered for 1 year. Debris causing the jets, gates and or air buttons to lock up and not turn will not be covered. Any plumbing components that are the cause of water loss will be covered under the 3 year** plumbing warranty**

****Models manufactured between January 1, 2005 and May 1, 2005 only carry a 1 year plumbing and electrical component warranty**

The information provided above is solely designed to aid in clarifying the warranty coverage for specific components covered under the manufacturer's written warranty. In the event that the information provided above contradicts any information stated in the manufacturer's written warranty the policies stated on the manufacturer's written warranty supersede the information provided on this document. The manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs.

Revised 6/10/10

Jacuzzi Spas Components with a Limited Warranty

J-200 Series

Plumbing and electrical components that are not listed below are covered under the 3 year parts and labor warranty. This is for spa manufactured after January 10, 2011.

Parts only covered for 2 year with labor

- **Jets:** Faces, Bearings *
- **Jet Controls:** Diverter Gates, Knobs, Air Buttons *
- **Spa Synthetic Cabinet:** Synthetic Panels Against Warping and Cracking
- **Ozone Injector, Check Valves, Tubing**
- **Filter/Skimmer Assembly**
- **Spa Wood Frame**
- **LED lighting system**

Parts only covered for 2 year with no labor credit

- **Spa Cover**
- **Filter Lids**

Parts only covered for 1 year with labor credit

- **Ozone Plumbing:** Ozone Injector, Check Valves, Tubing.
- **Stereos:** Speakers, Receiver, Sub-Woofer, Power Supply, Stereo Interface, Wiring Harness, Stereo Access door, etc.

Parts only covered for 1 year with no labor credit

- **Cover Removal Systems**

Parts only covered upon delivery

- **Pillows**
- **Filters**
- **Light Lenses**
- **Fuses**
- **Cabinet Finish ie scratches**
- **Light Bulbs**
- **Stereo Remotes (Handheld)**

***Please note any moving plumbing parts which are non-glued components are covered for 1 year. Debris causing the jets, gates and or air buttons to lock up and not turn and or any fading will not be covered. Any plumbing components that are the cause of water loss will be covered under the 3 year** plumbing warranty **Models manufactured between January 1, 2005 and May 1, 2005 only carry a 1 year plumbing and electrical component warranty**

The information provided above is solely designed to aid in clarifying the warranty coverage for specific components covered under the manufacturer's written warranty. In the event that the information provided above contradicts any information stated in the manufacturer's written warranty the policies stated on the manufacturer's written warranty supersede the information provided on this document. The manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs.

Revised 1/24/11



Limited Warranty

This Limited Warranty is extended to the original purchaser of a **Jacuzzi J-200 Collection** spa manufactured after January 10, 2011 and installed for residential use in the United States of America, Canada and Mexico.

5 Year Shell Structure

J-200 spas are warranted against water loss due to defects in the spa shell for five years from the original date of purchase.

3 Year Shell Surface

J-200 spas are warranted against blisters, cracks, or delamination of the interior surface of the spa shell due to defects in workmanship or materials for three years from the original date of purchase.

3 Year Equipment and Controls

J-200 electrical equipment components – specifically the pumps, heater, and control system – are warranted against malfunctions due to defects in workmanship or materials for three years from the original date of purchase.

3 Year Plumbing Components

J-200 plumbing components are warranted against leaks due to defects in workmanship or materials for three years from the original date of purchase.

WARRANTIES FOR OTHER COMPONENTS

The fuses, headrests, wireless stereo remote control, cabinet finish, and filters are warranted to be free of defects in workmanship and material at the time of delivery. The factory installed ozonator device and ozone plumbing are warranted against malfunctions due to defects in workmanship and materials for one year from the original date of purchase. All stereo-related components except the wireless remote control (CD player, radio, speakers, sub-woofer, stereo access door, power supply, etc.) are warranted against malfunction due to defects in workmanship and materials for one year from the original date of purchase. All other factory-installed components not mentioned specifically, including, but not limited to the wood frame, jets, diverter valves, LED Lighting systems, filter lids, and mechanical components are warranted against malfunction due to defects in workmanship and material for two years from the original date of purchase.

PERFORMANCE

To obtain service in the event of a defect covered by this Limited Warranty, notify Jacuzzi Hot Tubs (the "Manufacturer") as soon as possible and use all reasonable means to protect the spa from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions contained in this Limited Warranty. There will be no charge for parts or labor to repair the defect, although providing access to effect the repair is the responsibility of the spa owner. The spa owner may be assessed reasonable costs of travel. If the Manufacturer determines that repair of the covered defect is not feasible, it reserves the right to provide a replacement spa instead, equal in value to the purchase price of the original spa. In such an event, costs for removal of the original spa, shipping costs from the factory for the replacement spa and delivery and installation of the replacement will be the responsibility of the spa owner. The replacement spa will carry the balance of the original spa's warranty, if any.

WARRANTY LIMITATIONS

This Limited Warranty is void if: the Manufacturer or its designated representative determines that the spa has been subjected to alteration, neglect, misuse or abuse, or freight damage caused by the common carrier; any repairs have been attempted by anyone other than a designated representative; or if the failure is caused by accident, acts of God or other causes beyond the control of the Manufacturer. Neglect, misuse and abuse include any installation, operation or maintenance of the spa other

than in accordance with the instructions contained in the owner's manual provided with the spa, including but not limited to the failure to maintain proper water chemistry and chemical balance and the use of abrasive or improper cleaners. This Limited Warranty does not provide coverage for any item attached to or installed on the spa after the date of manufacture, or for gaining access to any component for repair or replacement. Spa units used in a commercial application are excluded from any coverage whatsoever. The spa owner accepts liability for repair work performed by anyone other than the Manufacturer or its designated service representative.

LIMITATIONS

This Limited Warranty takes the place of all other warranties, express or implied, in fact or at law, including implied warranties of merchantability and fitness for a particular purpose. All warranty service must be performed by the Manufacturer or its designated representative using authorized Jacuzzi Hot Tubs parts. No agent, dealer, distributor, service company or other party is authorized to change, modify or extend the terms of this limited warranty in any manner whatsoever. The Manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs.

DISCLAIMERS

The Manufacturer and its representatives shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential, arising out of any defect covered by this limited warranty, including without limitation, loss of use of the spa and cost for removal of defective product even if the Manufacturer was advised of the possibility of damage. The liability of the Manufacturer under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Coverage under this limited warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by the Manufacturer and its designated representatives.

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.



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2530-040X Rev A